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To:	Examiner P. Kang	From:	George H. Gates
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Due Date: June 15, 2000

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant:

Matthias Eichstaedt et al.

Examiner:

P. Kang

Serial No.:

09/092,791

Group Art Unit:

2756

Filed:

June 5, 1998

Docket:

AM9-98-023

Title:

CUSTOMIZABLE WEB FILLER FOR ALLEVIATION OF NETWORK

LATENCY AND DELAY

CERTIFICATE OF MAILING OR TRANSMISSION UNDER 37 CFR 1.8

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail in an envelope addressed to: Assistant Commissioner for Patents, Washington, D.C. 20231 on June 15, 2000

By: Name: George H. Gates

AMENDMENT UNDER 37 C.F.R. §1.111

Assistant Commissioner for Patents Washington, D.C. 20231

Dear Sir:

In response to the Office Action dated March 15, 2000, please amend the above-identified application as follows:

IN THE CLAIMS

Please amend claims 1, 5, 8, 10, 12, 13, cancel claim 14, and add new claims 227-41 as follows:

- 1. (AMENDED) A method of alleviating problems associated with delays in accessing data on a network, comprising [the steps of]:
 - (a) accessing data on a network from a client computer;
 - (b) identifying when a delay occurs during the accessing step; and
- (c) presenting filler contents on the client computer during the identified delay, wherein the filler contents are customized to a user's taste.